

Join US!

URGENTLY REQUIRED

Officer/Snr. Officer (Customer Service)

Responsibilities ;

- Manage and maintain satisfaction to customer.
- Generating quotation and coordinate with RCL liner team for any special coordinate sales team by managing schedules, filing important documents and communicating relevant information.
- Respond to complaints from customers and give after-sales support when requested.
- Store and sort financial and non-financial data and present reports.
- Handle the processing of all orders within timeliness.
- Inform clients of unforeseen delays or problems.
- Monitor the team's progress, identify shortcomings and propose improvement.

Qualifications ;

- Thai nationality, Male / Female age between 22-30 years old.
- Bachelor's degree in any field.
- Good command in English.
- Have experience 1-2 years in Sales Coordinator, Customer Service at shipping/freight forwarder field.



Apply Now

talentacquisition@rclgroup.com



02-2961394

“ START YOUR JOURNEY AND AMBITION WITH US ”