



## **Database Administration Manager (DBA)**

## Responsibilities;

- Improve the service standards to meet SLAs' and KPIs'.
- Ensure database of Dolphin Carrier and SAP system to be well performance and keep improvement for more efficiency.
- Ensure reported DBA staff to follow the same direction for better database system improvement.
- Able to work independently and manage and prioritize multiple ongoing project tasks
- Effectively communicate status, changes, and issues to the relevant parties and stakeholders
- Improve and establish SOPs for DSAP and DCS systems to achieve operational excellence.
- Establish new sound security policies and procedures to protect database (DCS and DSAP) operations and processes when required.

## **Qualifications**;

- 3-5 years of experience within the Database Administration Manager or relate
- Database Admin / Database Development background
- Bachelor's Degree or Diploma in IT related discipline / Communication Science or relate
- 2+ years of Database Management / Web Programmer Experience
- Relevant IT professional certification.

